

## What is Parent Partnership?

Every Local Authority is required by law to offer a Parent Partnership Service.

Milton Keynes Parent Partnership offers confidential, independent and impartial information, advice, and support with regard to education and special educational needs (SEN).

Our service is available to parents and carers who live within the Milton Keynes Authority, who have a child or young person between 0 -19 years of age, who has, or may have, a special educational need.

Sometimes, professionals will tell us that they think a parent/carer may need our help. As we are a confidential service for parents/carers, we will not become involved until the parent/carer contacts us themselves to say that they want our help.

Our aim is to empower parents/carers to become partners in their child's education, to enable them to gain the confidence to voice their opinions, and to make informed decisions about their child's education.

## What can the service offer you?

- An informative and easy to use website: [www.mkparents.org](http://www.mkparents.org)
- Information and advice on all aspects of Special Educational Needs
- Explanation of all the educational jargon
- Explanation about Statutory Assessments and Statements
- An Independent Parental Supporter (IPS), if you would like one
- Help with understanding and writing reports and letters
- Support in meetings with school or with the Local Authority
- Help to explore the different options open to you for your child's education
- Information about other organisations and support groups who can help you
- Links to local and national voluntary organisations
- Explain how Milton Keynes Children & Young People's Services work
- Promote dispute resolution where communication with a school or the Local Authority is breaking down
- Explain the right of appeal through the Special Educational Needs and Disability (SEND) Tribunal system
- An updated Information Box in every school and library in Milton Keynes

All information shared with Parent Partnership is treated as confidential, and is only shared with others with the permission of the parent/carer.

See our confidentiality policy on the website for more information.



MILTON KEYNES  
Parent  
Partnership

## What is an Independent Parental Supporter (IPS)?

An Independent Parental Supporter (IPS) is a volunteer who has been trained by the Parent Partnership Service.

An IPS is impartial, and independent from the Local Authority.

Our volunteers come from different backgrounds, and have different personal experiences; some are parents of children with SEN, some have previously worked in a job related to SEN, and they all have an interest in helping families get the best for their children.

All our volunteers have the skills to help you communicate effectively as a partner in your child's education.

Our IPS understand about special educational needs processes and procedures; have a knowledge of education law and, most importantly, they know where to find any information that they don't already have.

## Contact Details

**If you would like advice or support, please contact:**

Helpline: (01908) 254518

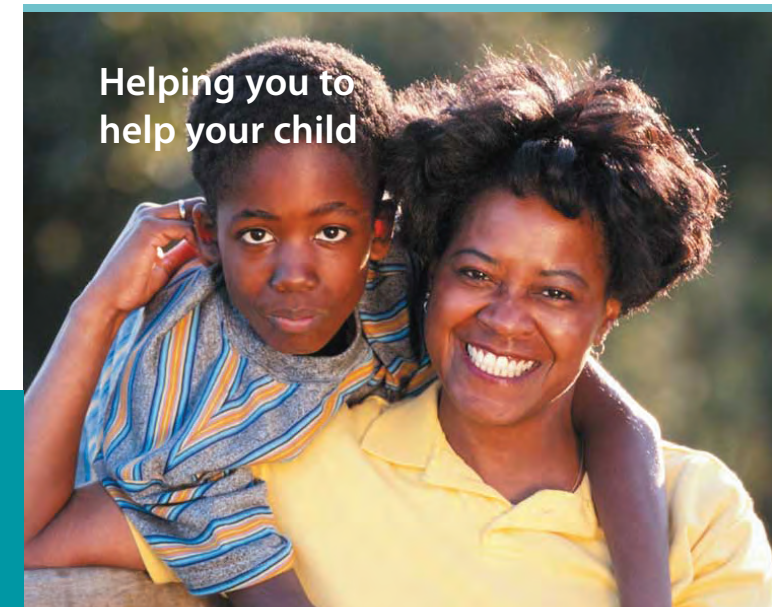
Email: [contact@mkparents.org](mailto:contact@mkparents.org)

Fax: (01908) 254504

Website: [www.mkparents.org](http://www.mkparents.org)

Milton Keynes Parent Partnership Service  
Galley Hill Education Centre  
Galley Hill  
Stony Stratford  
Milton Keynes  
MK11 1PA

Helping the families of children with special educational needs



Helping you to help your child



Available in audio, large print, braille and other languages

**01908 254518**

Milton Keynes Parent Partnership Service  
Galley Hill Education Centre  
Galley Hill  
Stony Stratford  
Milton Keynes  
MK11 1PA

**Helpline 01908 254518**

[www.mkparents.org](http://www.mkparents.org)

**Helpline 01908 254518**